

MEETING MINUTES

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Jamie Herubin
Date: 3/29/06
Time: 10 - 11 a.m.
Location: Hargrove, Conference Room A

IPRS Core Team Attendees:

X Sharlene Bryant
 X Cathy Bennett
 X Cheryl McQueen
 X Shannon Johnson
 Gary Imes
 X Joyce Sims
 X Paul Carr
 X Rick Debell
 X Thelma Hayter
 X Eric Johnson

Others:

X Tim Sullivan
 X Marjorie Morris
 X Sandy Flores
 Sara Parks
 Mike Frost
 X Linda Smith
 Ron Oldham
 Carlisa Stallings
 X Jamie Herubin

Alamance-Caswell
 X Albemarle
 X Catawba
 Centerpoint
 X Crossroads
 X Cumberland
 X Durham
 X Eastpointe
 X Edgecombe-Nash
 Five County
 X Foothills
 X Guilford
 X Johnston
 X Mecklenburg
 X Neuse

X New River
 X Onslow
 X OPC
 X Pathways
 X Pitt
 X Roanoke-Chowan
 X Rockingham
 X Sandhills Center
 X SE Center
 X SE Regional
 X Smoky Mountain
 X Tideland
 X Wake
 X Western Highlands
 X Wilson-Greene

Agenda:

| Item No. | Topics |
|----------|---|
| 1. | <p>Division and EDS Review</p> <p>Upcoming checkwrites: April 7, 13, 21</p> <p>Update Medicaid Issues</p> <p>BugCentral Status</p> <p>Key CSRs</p> <p>Operations Support - File Maintenance, Security, Help Desk</p> <p>Area Programs joining this week</p> |
| 2. | <p>Area Programs</p> <p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.</p> <p>Upcoming checkwrite (cut-off dates) – April 7, 13, 21</p> <p>97xxx procedure codes (DD pop groups) added to array</p> <p>312.31 – Pathological Gambling IPRS Diagnosis/target Population Crosswalk</p> <p>YM850/YM580 – ADMRI</p> <p>YP660 – AMSPM</p> <p>Rate Information</p> <p>IPVR0552 - R2W/Daily...entry of Endorsed Providers on PT Screen</p> <p>IPRS Array of Services Effective March 20, 2006</p> <ul style="list-style-type: none"> - Located at: http://www.dhhs.state.nc.us/mhddsas/iprsmenu/index.htm - Found under “Updates” <p>IPRS Questions or Concerns</p> <p>DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell</p> <p>MMIS Updates - Tim Sullivan & Shannon Johnson</p> <p>Medicaid Questions or Concerns</p> <p>Roll Call Updates; Other Questions</p> <p>DMH and/or EDS concluding remarks.</p> |

Next Meeting: July 6, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

| Item No. | Topics |
|----------|---|
| 1. | Upcoming Checkwrites (cut-off dates) – April 7, 13, 21 |
| 2. | Tim Sullivan & Shannon Johnson C: Shannon – Called 19 providers regarding Enhanced Services that were submitted with erroneous billed amounts. Providers can look for the adjudication of these claims on their 4/11/06 RAs. C: Marjorie – CISA enrollment continues. There is a letter on the DMH website (posted 3/17/06) that lists LMEs that can direct bill enhanced services through June/December 2006. |
| 3. | Bug Central Status |
| 4. | Key CSRs |
| 5. | Operations Support – File Maintenance, Security, Help Desk Work continues on the file Maintenance requests DMH #06-046 and #06-047. |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

| Item No. | Topics |
|----------|---|
| 1. | Roll Call (See page 1 for meeting AP participants) |
| 2. | Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue. |
| 3. | Upcoming checkwrite (cut-off dates) July 1 (First CW of '05/'06), 8, 15, 22 |
| 4. | Agenda items 97xxx procedure codes (DD pop groups) added to array Thelma – 97001-97762 are going back on the Array of Services where they had been removed for pop groups. Will be back in the benefit packages by the end of the week. 312.31 – Pathological Gambling IPRS Diagnosis/target Population Crosswalk Thelma – Gambling procedure code will be removed from IPRS as of this week. YM850/YM580 – added back to the Array of Services. YP660 – added back to AMSPM on the Array of Services. |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

| Item No. | Topics |
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Checkwrite Questions

None.

Rate Info

Rick – the Governor issued a proclamation which enables the addition of new rates for Level III group homes. The rates (for H0019 pcodes) are \$252.38 for homes of 4 beds or fewer and \$205.64 for homes of 5+ beds. The rates are effective 04/03/06. LMEs need to double-check provider-specific rates and keep the rates up-to-date if providers change their service offerings.

IPVR0552 Report

- Q: Kay (Eastpointe) – Some of their providers have a core number, but no alphas are listed on the report after the core number. Why is that?
 A: Cheryl – Will look at the report and get with DMA provider enrollment. Will pass along the results when available.
 C: Roanoke has the same issue.
 A: DMH will include Roanoke in their research.

IPRS Questions/Concerns

- Q: Kay (Eastpointe) – Has discovered providers that have several locations setup, but not finding anything in the system. Why?
 A: Cheryl/Marjorie – The provider is not currently enrolled with DMA.
 R: Kay – the provider submitted names different from the report states. Who should be responsible for contacting providers in this case?
 A: Marjorie – They should be using the business name on their applications. If a conflict exists between what the provider fills out for the LME and the DMA application, DMA would contact the individual, however if LMEs see that a difference exists, they should notify the provider.
- Q: Tom (Western Highlands) – Regarding Provider Database Enrollment, Core Agency info goes in the address block. Can IPRS accept it or should it be updated within the service level enrollment?
 A: Cheryl – That information is protected on the screens, so there is no way for LMEs to change through the screen.

Thelma – Reminded the LMEs to send in new SA Providers to IPRS Q and A so that an ISATS number can be assigned. We need ISATS numbers for any provider who performs the service – not just the facility.

- Q: Jeanna (Catawba) – Asked for a follow-up to family planning topic.
 A: Cathy Bennett – Provided a Be Smart status. The Be Smart CSR is in progress (currently in testing phase). A User Alert will be sent out upon implementation.

- Q: Tom (WH) – Is EDS ready to accept ESP billing from LMEs and direct-enrolled providers?
 A: Tim – EDS is accepting ESP billing. These claims will adjudicate in the 4/11/06 Checkwrite.

C: Thelma – ESP edits will be in place on 4/7/06.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

**Item
No. Topics**

Q: Kim (Neuse) – Confirming that 312.31 will be deleted.

A: Thelma – Correct.

Q: Beth (Pathways) – Regarding ESP edits, have been told that Medicaid won't deny claims showing Value Options authorization..

A: Tim – The system won't be looking for something that isn't there. Currently existing codes will not change.

R: Beth – So it's going to go on as before until we hear differently?

A: Tim – Yes.

C: Martha (New River) – VO said to continue using the 34049.. number for Direct Provider Enrollment services They are billing with the physician group number and still getting denials. VO has been no help.

Q: Martha (New River) – ACT billing –the rate changed mid-month in March but limited to 4 units per month. Can they void/replace them? Can claims with Dates of Service before 3/20 get the higher rate.

A: Cheryl – the rate is DOS specific, so you won't get paid if you've already submitted 4 units of service for March prior to DOS 3/20. Thelma also sent the answer via email, but will resend.

Q: Martha (New River) – Getting Medicaid denials when a patient is having a doctor's service for psychological therapy and seeing another therapist on the same day (procedure codes 30806 and 90807/90805). Can both providers bill?

A: Eric – Confirm the codes and send an email with claim examples to IPRS Q&A. Shannon will research.

Q: Naomi (Guilford) – had 5000 adjustments for YP660 with 94-Region numbers. Explanation?

A: Rick – that procedure code was initially end-dated and then re-added. When it was put back in, it was put in as a retroactive rate.

Medicaid Questions or Concerns

Q: Jeanna (Catawba) – In the list of TPL overrides for new Enhanced Services, do any private providers doing direct billing get the benefit of the override?

A: Shannon – if the provider is not an LME (34049.. number), they should not be using the F2 stamp.

Q: Jeanna (Catawba) – Are new enhanced service definitions subject to copay?

A: Shannon – Only code subject to copay is T1023, which is a \$3 copay.

Q: Kim (Neuse) – What if a contract provider is billing for services and then it is found that the client is not eligible in Medicaid. Then they try to get state money for those services. Is the LME obligated to go back and authorize prior services where eligibility was not checked before providing those services?

A: Thelma – Write this up and send it to IPRS Q&A. It will be passed along to the Divisional Workgroup.

C: Kim (Neuse) – Requested that the answer to the question be sent out to everyone when it is determined.

5. **Updates to Roll Call**

6. **DMH and/or EDS Concluding Remarks**

None.

Action Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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None

Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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None